



# RED HOOK HUB

## RED HOOK CORONAVIRUS RESOURCES

Email [hubcoordinator@rhicenter.org](mailto:hubcoordinator@rhicenter.org) to add to community updates.

**DO YOUR PART NYC: STAY HOME! VISIT THE ER ONLY IF YOU ARE SEVERELY ILL, OTHERWISE YOU JEOPARDIZE THE LIVES OF OTHERS WHO ARE ILL!**

[NYC Guidelines have been updated](#): Text COVID to 692-692 for updates

There is now **widespread community transmission of COVID-19 in New York City**, meaning the sources of new infections are unknown. **Everyone in New York City should act as if they have been exposed to COVID-19.** That means monitoring your health closely and staying home from work if you are sick. **New Yorkers who are NOT sick should also stay home as much as possible and avoid all unnecessary social interactions.** Read more [here](#). As of 9:30am on Thursday, April 9, there were 84,373 known cases of COVID-19 in New York City, 20,474 people were or had been hospitalized, and 4,426 deaths had been recorded.

### Coronavirus Updates 4/9/20

New York City urges all residents to wear face coverings in public!

- **NYS PAUSE EXTENDED through April 29th:** Schools and nonessential businesses to stay closed. Everyone is required to maintain a 6-foot distance in public. [Here's what you need to know](#).
- **ATTENTION:** By Executive Order, **ALL PLAYGROUNDS ARE CLOSED** to stop the spread of coronavirus.
- **Schools continue with remote learning through the time originally scheduled for Spring Recess for Thursday, April 9 through Friday, April 17, 2020: [Spring Break Announcement](#).**
- **It is ILLEGAL for stores to over charge you.** If you think a store excessively increased the price of items needed to prevent or limit the spread of COVID-19, file a complaint at [on.nyc.gov/overcharge](https://on.nyc.gov/overcharge) or call 311 and say "overcharge."

**Announcement from NYC DYCD for SYEP 2020:** *"Due to the COVID-19 pandemic and out of concern for the health and safety of all New Yorkers, We have made the difficult decision to not operate SYEP this summer."* **Note: Red Hook Initiative has signed on to a letter to the Mayor and other elected officials highlighting the devastating impact that cancelling SYEP will have for NYC youth this summer. The letter is signed by dozens of organizations and was delivered on Wednesday, April 8.**

#### Announcements from New York Governor Andrew Cuomo:

- **All New Yorkers will be able to vote absentee on the June 23rd primaries.** New Yorkers shouldn't have to choose between their health and their civic duty.
- **Student loan borrowers experiencing financial hardship due to COVID-19 can obtain relief for loans not covered by the CARES Act.** Available relief includes 90 days of deferred monthly payments, waived late fees, no negative reporting to credit agencies and enrolling eligible borrowers in available long-term assistance programs. New York student loan borrowers

should visit the [Department of Financial Services website](#) for more information about available student loan relief.

- **The State Department of Health has developed a test to detect antibodies to the COVID-19 infection in an individual's blood.** This test is an important step towards determining whether New Yorkers are developing immunity and when they could potentially return to work or school.

#### **Local updates from Assistant Speaker Felix W. Ortiz:**

- NYC Parks is closing dog runs to maintain social distancing in public spaces. [More service updates here.](#)
- **The New York Health Care Proxy Law allows you to appoint someone you trust.** For example, a family member or close friend to make healthcare decisions for you if you lose the ability to make decisions for yourself. Visit [health.ny.gov](http://health.ny.gov).

**Immigrant Eligibility for Public Programs During COVID-19:** This table provides a general overview of some of the federal public programs available to support individuals and families during the COVID-19 crisis under existing law, as well as the recently passed [Families First Coronavirus Response Act](#) and the [Coronavirus Aid, Relief, and Economic Security \(CARES\) Act](#).

[Fort Defiance](#) is essentially operating as a grocery store doing in-person pickups on Monday, Wednesday, and Friday. The marquee item is a \$28 CSA share from Lancaster Farm Fresh Co-op.

**COVID-19 FEMA Public Assistance:** What is it, how to apply and what you need to know. Free to attend, April 10th, 2020 from 12:00pm-1:00pm. [Register here!](#)

**NYS wants to know: You are not trapped because of Coronavirus.** The state will HELP you find safe shelter, please call 1-800-942-6906 if you need help!

**Did you fill out the 2020 Census?** A complete tally of all New Yorkers is crucial in determining how the state receives federal funds for infrastructure, education, public health and more. You can fill it out without having to leave your house, click [here](#).

## **Red Hook Coronavirus Resources**

### **Medical Care**

For **medical emergencies**, call 911.

For **testing information** call the NYC Department of Health: (888) 364-3065.

**The NYC DOH released:** [Sex and Coronavirus Disease 2019](#), a comprehensive guide for safe sex during the Coronavirus pandemic.

#### **Local Medical Attention if you feel stable:**

- Addabbo Health Center: Open Mon-Fri 9-5pm Pharmacy 9-3pm; Saturday 9-2pm Pharmacy Closed. Call 718-945-7150 - Addabbo telemedicine: <https://www.addabbo.org/> (Please note there is NO testing at this site. Testing ONLY occurs at ER's, if symptomatic AND with permission from DOHMH)
- **ProHEALTH Urgent Care Carroll Gardens:** 330 Court St., Brooklyn, NY 11231 - Call: 718-280-5362

- **Project Street Beat Mobile Health Center:** Non-urgent telehealth visits Monday - Friday from 9:00am to 5:00pm. Call 1-855-778-2328

Medical Attention if you're in respiratory distress have a medical emergency:

Call 911 or go to:

- **NYU Langone at Cobble Hill ER:** 83 Amity St., Brooklyn, NY 11201 (Undocumented/uninsured accepted)
- **NY Presbyterian Brooklyn Methodist Hospital Hotline:** 506 6th St., Brooklyn, NY 11215 - Call 646-697-9000

**Update on Testing:** You will only be tested if you are **admitted** to the hospital. Please only go to the ER if you are in distress. [The CDC has a good symptom checker](#) to figure out if you should stay home or go to the ER.

**Allergies, Asthma, and Covid 19:** We are getting into allergy season. If you suffer from allergies or from asthma induced from allergies, monitor your health. Allergies will trigger asthma confusing some asthma symptoms for Coronavirus symptoms. ONLY be concerned IF you have a new cough, that you can't explain with a good reason. Talk to your healthcare provider through online portals and have antihistamine and inhalers on hand.

## Food Resources

- Please [CLICK HERE](#) to learn all about the **current Red Hook food resources!**
- **The Red Hook Senior center will be closed** Seniors will now receive food deliveries directly to their homes. Please call 311 or 212-244-6469 for more information.

## NYC Department of Education

**March 17th - April 29th** citywide school closure: Students, teachers and principals do not report.

### **New York State Tests: Cancelled**

**On March 23rd, 2020 Remote learning launched for grades K-12:**

- Remote learning portal [here](#).
- Request a device for a NYC student in your family [here](#).
- Get [Learn at Home](#) activities for all grades and see [Parent Teacher Conference](#) information.
- Supporting Students with Disabilities and Multilingual Learners: Family guidance for remote learning on the [DOE website](#).

**The DoE created Regional Enrichment Centers**—places where the children of front-line workers can be safely cared for while their parents continue to serve the city in this time of need.

- To enroll, fill out the [NYCDOE Regional Enrichment Center Enrollment Form](#).

## Mental Health

**Please take care of yourself and those around you.** In this time of uncertainty, it is normal to feel scared, sad, and confused. If you are experiencing anxiety, depression, or just need some support please call **1-888-NYC-WELL** or Text **WELL** to **65173**. [Red Hook Cares is also here to help](#). Red Hook Initiative's Social Worker, Melanie Berkowitz, shares [5 ways to cope with this new reality](#). Staying at home is not safe for everyone.

- Click [HERE](#) for tips on coping with stress during COVID-19
- Click [HERE](#) for tips on helping children cope during an emergency

- **OMH Emotional Support Line: 1-844-863-9314** \* The Emotional Support Line provides free and confidential support, helping callers experiencing increased anxiety.
- **Disaster Distress Helpline 1-800-985-5990**, can provide immediate counseling to anyone who is seeking help in coping with the mental or emotional effects caused by developments related to the coronavirus pandemic.

## Employment

New York State is waiving the seven-day waiting period for unemployment insurance benefits for people who are out of work due to closures or quarantines related to the Coronavirus. More info [here](#). The US Department of Labor has compiled Workplace Safety, Wages, Hours, and Leave, and Uninsurance information relating to Coronavirus [here](#).

## Unemployment Resources

Due to the impact of COVID-19 on New York City's workforce, the City of New York has developed a list of resources for those who may be unemployed due to COVID-19 or are seeking additional assistance: [on.nyc.gov/covid-19-services-resources](https://on.nyc.gov/covid-19-services-resources).

- **If you filed for unemployment during the COVID-19 pandemic, you do not need to prove you are searching for employment to make a claim.**

## Wifi Access and Utility Information

**Access FREE local Wifi** - click [here](#) for Red Hook locations or email [redhookwifi@rhicenter.org](mailto:redhookwifi@rhicenter.org). [View more low cost or free WiFi resources for children at home](#).

## Public Benefits

- Skip the in-person interview and apply for SNAP benefits and cash assistance from HRA using the [Access HRA app](#). More information in Spanish and English available [here](#).
- Ms. Shakeena Culler, the MAP Outreach Specialist for HRA in Red Hook is available to assist applicants. Please text her at 646-584-6560 for assistance Monday-Friday 9am-5pm.

## Housing

### **NYCHA UPDATES**

- **Housing Court**
  - **Effective Monday, March 16, all eviction proceedings and pending eviction orders shall be suspended statewide until further notice by the New York State Unified Court System.**
  - All NYCHA housing court cases at the Red Hook Community Justice Center have been administratively adjourned for 90 days. Tenants will receive a postcard and phone call when a new court date has been scheduled.
  - For any questions regarding unmet NYCHA repairs or housing court, please contact Justice Center staff Ross Joy at 347-216-5738/[joyr@nycourts.gov](mailto:joyr@nycourts.gov); or Marissa Williams at 646-573-2329/[mwilliams3@nycourts.gov](mailto:mwilliams3@nycourts.gov).
  - Red Hook NYCHA tenants may file essential applications to Judge Calabrese for landlord lockouts, serious housing code violations, and emergency repair orders by going to 141 Livingston Street. Please call Ross Joy 347-216-5738 for further instructions.

- **Access for Repairs**

- **Effective Friday, March 20th all NYCHA maintenance and skilled trade work is suspended unless it's an emergency** (this includes no heat and hot water conditions, water leaks, gas leaks, stoppages, electrical issues, other hazardous conditions).
- Tenants may continue to open NYCHA repair tickets by calling 718-707-7771 or using the [MyNYCHA app](#).
- For all repair work, NYCHA staff will ask if anyone in the household has a fever, cough, or shortness of breath or is confirmed to have COVID-19. Any resident that answers "yes" to this question will be asked to reschedule the visit in 14 days or when everyone is feeling better by calling the Customer Contact Center or visiting MyNYCHA.
- For an emergency repair (e.g., gas/water leaks, stoppages, etc.) NYCHA staff will ask the same question. If any resident answers "yes" to this question, s/he will be asked to: (1) Remain in a separate room (where possible) with the door closed until the emergency repair is completed; or (2) Maintain at least a six-foot distance from staff until the emergency repair is completed if a separate room is not available.

- **Rent Hardship**

- As per NYCHA's existing rental hardship policy, households experiencing a loss of income may request an Interim Recertification for any decrease in income that will last more than two months by accessing the [NYCHA Self-Service Portal](#) at or requesting a paper form from your Property Management office.
- Households that experience a complete loss of income may qualify for NYCHA's zero Income policy. If a household reports zero income, they will participate in an interview with a NYCHA Housing Assistant and will complete a Zero Income Questionnaire, which can be held over the phone. Contact your local property management office (Red Hook East 718-852-6771 and Red Hook West 718-522-3880) or the Customer Contact Center at 718-707-7771.
- There will be no in-person rent collection at the management offices. Rent may be paid via one of the other available methods .

- **NYCHA Administrative Hearing**

- NYCHA Administrative Hearing Office at 807 Atlantic Avenue is postponing all cases for two weeks, at which time NYCHA will reevaluate the hearing schedule to determine if the postponement should be extended. Call for more information to the NYCHA Administrative Hearing Office at 718-218-1182.

- **[Further updates from NYCHA can be found here.](#)**

**Additional Tenants Resources:** [Tenants Rights Hotline](#) - 212-979-0611 (*ingles y espanol*) or more [info.](#)

## **Public Safety**

- **Criminal Courts**

- As of March 16th, 2020, the Red Hook Community Justice Center will be temporarily closed in light of the city's measures to address COVID-19. The New York State Courts postponed all non-essential court functions until further notice. All criminal court cases will be administratively adjourned for 90 days and anyone with an upcoming court date will receive a letter with their new court date in the mail.

- If you have questions about a criminal court case, please call 646-386-4900. If you have questions about a housing court case, please call the Clerk's Office at 718-923-8270.
- Other important phone numbers:
  - Defense Attorneys:
    - Legal Aid Society: 718-237-2000
    - Brooklyn Defender Services: 917-426-5616
  - District Attorney's Office: 718-250-2001 or 718-250-4782
  - Red Hook Community Justice Center Community Service/Social Services: 347-813-0318 or 917-860-7494
- Effective March 18th, Brooklyn DA Eric Gonzalez announced his office would immediately decline to prosecute low-level offenses that don't jeopardize public safety. In addition, his office will consider releasing clients in pre-trial detention who are vulnerable to infection.