



RED HOOK HUB

RED HOOK CORONAVIRUS RESOURCES

Email hubcoordinator@rhicenter.org to add to community updates

Coronavirus Updates 3/18

New updates 3/18

DO YOUR PART NYC: STAY HOME! VISIT THE ER ONLY IF YOU ARE SEVERELY ILL, OTHERWISE YOU JEOPARDIZE THE LIVES OF OTHERS WHO ARE ILL!

- [NYC Guidelines have been updated](#): **Text COVID to 692-692 for updates**
 - All outdoor and indoor events with 50 or more people are now banned. For gatherings with 49 people or fewer, we advise facilities to remain at less than 50% capacity in order to better encourage social distancing.
 - For more information about places of public gathering and scheduled events, contact those facilities or visit their websites.
- To help students stay connected during emergencies, the DOE is lending internet-enabled iPads to support remote learning for students. **If you would like to request a device for a NYC student in your family, please fill out the form [here](#).**
- Many new resources below including mutual aid support and utility information

Red Hook Coronavirus Resources:

Schools

- Citywide closure as of **March 17th through April 20th**. Students, teachers, and principals do not report.
- To help students stay connected during emergencies, the DOE is lending internet-enabled iPads to support remote learning for students. **If you would like to request a device for a NYC student in your family, please fill out the form [here](#).**
- **Grab-and-Go breakfast and lunch** will be available at the entrance of **every building from 7:30 am-1:30 pm**. Any student can pick up breakfast and lunch at any school building tomorrow and until further notice.
- **Starting Tuesday March 17th--Thursday March 19th**, teachers and administrators will participate in professional development on remote learning.
- Students will begin picking up materials for continued instruction, including the technology necessary for remote learning for students who need it. More guidance to families will be sent this week
- **Starting Monday March 23, remote learning will launch for grades K-12**. DOE will support schools at all levels of readiness to deliver remote learning, and more information will be provided to families about online platforms.
- Regional Enrichment Centers will be available for the children of first responders, healthcare workers, transit workers, and our most vulnerable student populations, with more details to follow.

- **Learn at Home**--Get DOE-specific **Learn at Home** instructional resources in English for students in grades Pre-K through 12, including for diverse learning and students with disabilities (coming Monday, March 16, 2020).

Helpful Links for Families

- Get **Learn at Home** activities for all grades
- See **Parent Teacher Conference** information
- Other [learning resources](#). [Parent Resources](#).

Mental Health

- Please take care of yourself and those around you. In this time of uncertainty, it is normal to feel scared, sad, and confused. If you are experiencing anxiety, depression, or just need some support please call **1-888-NYC-WELL** or **Text WELL to 65173**
- Click [HERE](#) for tips on coping with stress during COVID-19
- Click [HERE](#) for tips on helping children cope during an emergency
- Staying at home is not safe for everyone. For those experiencing emotional physical abuse [Red Hook Cares is here to help](#).

Employment

- New York state is waiving the seven-day waiting period for unemployment insurance benefits for people who are out of work due to closures or quarantines related to the Coronavirus. More info [here](#).

Housing

NYCHA UPDATES

Red Hook Justice Center will be closed as of today, Monday March 16th. Staff will be working remotely and are available. More information on NYCHA resources:

- Housing Court
 - **Effective Monday, March 16, all eviction proceedings and pending eviction orders shall be suspended statewide until further notice by the New York State Unified Court System.**
 - All NYCHA housing court cases at the Red Hook Community Justice Center will be administratively adjourned for 90 days. Tenants will receive a postcard and phone call when a new court date has been scheduled.
 - For any questions regarding unmet NYCHA repairs or housing court questions, please contact Justice Center staff Ross Joy at 347-216-5738 or email joyr@nycourts.gov; or staff Marissa Williams at 646-573-2329 or email mwilliams3@nycourts.gov.
 - Red Hook NYCHA tenants may file essential applications to Judge Calabrese for landlord lockouts, serious housing code violations, and emergency repair orders by going to 120 Schermerhorn Street. Please call Ross Joy 347-216-5738 for further instructions.
- Access for Repairs
 - Tenant should keep open NYCHA repairs tickets by calling 718-707-7771 or using the [MyNYCHA app](#).

- NYCHA staff will ask if anyone in the household has a fever, cough, or shortness of breath or is confirmed to have COVID-19. Any resident that answers “yes” to this question will be asked to reschedule the visit in 14 days or when everyone is feeling better by calling the Customer Contact Center or visiting MyNYCHA.
- For an emergency repair (e.g., gas/water leaks, stoppages, etc.) NYCHA staff will ask the same question. If any resident answers “yes” to this question, s/he will be asked to: (1) Remain in a separate room (where possible) with the door closed until the emergency repair is completed; or (2) Maintain at least a six-foot distance from staff until the emergency repair is completed if a separate room is not available.
- Rent Hardship
 - As per NYCHA’s existing rental hardship policy, households experiencing a loss of income may request an Interim Recertification for any decrease in income that will last more than two months by accessing the [NYCHA Self-Service Portal](#) at or requesting a paper form from your Property Management office.
 - Apply for HRA assistance using the [Access HRA app](#).
- NYCHA Administrative Hearing
 - NYCHA Administrative Hearing Office at 807 Atlantic Avenue is postponing all cases for two weeks, at which time NYCHA will reevaluate the hearing schedule to determine if the postponement should be extended. Call for more information to NYCHA Administrative Hearing Office at 718-218-1182.
- **Further updates from NYCHA can be found at**
<https://nychajournal.nyc/update-from-nycha-chair-and-general-manager-on-covid-19-measures/>

Additional Tenants Resources:

- **Tenants Rights Hotline - 212-979-0611 (ingles y espanol) or more [info](#)**

[Community Events/Centers/ School Closings](#)

Community closings with staff working remotely:

- Red Hook Initiative: info@rhicenter.org
- Red Hook Community Justice Center:
 - Housing related: joyr@nycourts.gov
 - Red Hook Cares: dscallet@nycourts.gov
- Pioneerworks: info@pioneerworks.org
- Hook Arts Media: info@hookarts.org
- Cora Dance: info@coradance.com

[Wifi Access and Utility Information](#)

- Access FREE local Wifi - click [HERE](#) for locations
- E-mail redhookwifi@rhicenter.org
- [For low cost or free WiFi; resources for children at home.](#)

Free WiFi at home:

Comcast - offering Essentials internet service designed for low-income families free for 60 days for new qualifying customers. Visit <https://www.internetessentials.com/> for more

information. Call 1-855-8-INTERNET for set up.

Spectrum - house holds with K-12 students can get free Spectrum Wifi for 60 days (including free installation for new customers). Call 1-844-488-8395 for set up.

Free public WiFi:

Comcast - Xfinity WiFi hotspots will be available to anyone who needs them for free – including non-Xfinity Internet subscribers. For a map of Xfinity WiFi hotspots, visit www.xfinity.com/wifi.

AT&T - AT&T is also providing free access to its public WiFi hot spots. Look for "att-wifi" or "attwifi" in the list of available wireless networks from your smartphone or laptop.

Wifi via smartphone:

Metro PCS, T-Mobile, Sprint, AT&T and Comcast are all lifting their unlimited data caps for cell phone subscribers for at least 60 days. Contact your cellphone provider for more information. MetroPCS will allow you to add a free 10GB of mobile hotspot per month by adding an add on service available in the MyMetro app, [MyAccount](#) or by calling Care at 611.

T-Mobile and Metro by T-Mobile are providing customers an additional 20GB of mobile hotspot/tethering service for the next 60 days coming soon.

Medical Care

For **medical emergencies**, call 911

For **testing information** call NYC DEPT OF HEALTH (888) 364-3065

Local Medical Attention:

- NYU Langone at Cobble Hill ER--Undocumented and Uninsured accepted
- ProHEALTH Bensonhurst Urgent Care--Will ONLY test if patients are symptomatic. Call first at 718-621-5933
- Addabo Health Center-- Primary care visit, flu shot. Call 718-945-7150
- ProHEALTH Urgent Care Carroll Gardens-- Call 718-280-5362
- NY Presbyterian Brooklyn Methodist Hospital Hotline: 646-697-9000

Food Resources

- **Food First Pantry** is open on Wed 10-1pm and Fri 10-12pm on 165 Conover St
- **St. John's Bread and Life** 98 Richards St.Fri 10:30am-11:45am
- If you need help with food, text your zipcode to **1-800-5-HUNGRY**
- **Grab-and-Go breakfast and lunch** will be available at the entrance of **every building from 7:30 am-1:30 pm**. Any student can pick up breakfast and lunch at any school building tomorrow and until further notice.

Volunteer and Mutual Aid Information

Local Responses: *Mutual Aid organizations facilitate exchange of resources and services for mutual benefit.*

- Corona Couriers - A collective of cyclists willing to courier supplies to people in need for free, using low contact methods. Email coronacourier@protonmail.com
- Invisible Hands Delivery - Grocery and supply delivery; delivery is free Website, Tweet and Hills - Volunteer to support home-bound seniors - Google Form, Tweet, Website
- NYC Mutual Aid Network - Google document and Formalized Volunteer Webform

- Donate blood - make an appointment
- NYC HELP NOW - Healthcare Provider Surge Staffing signup form
- New York Cares Volunteer Form

Mutual Aid Organizing in the South Brooklyn Community - COVID-19 Neighborhood Volunteers - [Google Spreadsheet](#)

Additional Updates

- **Alternate Side Parking rules will be suspended tomorrow, Wednesday, March 18 through Tuesday, March 24.** Meters will remain in effect. Suspension may be extended based on street cleanliness & workforce availability. NYers who have received tickets can appeal to the Dept of Finance.
- Effective Tuesday March 17th, **all bars, nightclubs and restaurants will be closed.** Restaurants could continue delivery services.